

# THE SKILLS GAP REPORT

## PHOENIX MSA



### TOP 5 PHX INDUSTRIES

#### INFORMATION TECHNOLOGY

**JOBS AVAILABLE** 39,547  
**AVG. EARNINGS** \$132,187  
**COMPANIES** 1,080

SOURCE: Lightcast, Information, Phoenix-Mesa-Scottsdale, AZ Q1 2024; 2022 Arizona COG/MPO Employer Database, 5+employees

#### HEALTHCARE

**JOBS AVAILABLE** 314,600  
**AVG. EARNINGS** \$80,356  
**COMPANIES** 14,446

SOURCE: Lightcast, Healthcare and Social Assistance, Phoenix-Mesa-Scottsdale, AZ Q1 2024; 2022 Arizona COG/MPO Employer Database, 5+employees

#### MANUFACTURING

**JOBS AVAILABLE** 149,415  
**AVG. EARNINGS** \$109,769  
**COMPANIES** 4,383

SOURCE: Lightcast, Manufacturing, Phoenix-Mesa-Scottsdale, AZ Q1 2024; 2022 Arizona COG/MPO Employer Database, 5+employees

#### CONSTRUCTION

**JOBS AVAILABLE** 162,954  
**AVG. EARNINGS** \$92,942  
**COMPANIES** 7,945

SOURCE: Lightcast, Construction, Phoenix-Mesa-Scottsdale, AZ Q1 2024; 2022 Arizona COG/MPO Employer Database, 5+employees

#### ADVANCED BUSINESS SERVICES

**JOBS AVAILABLE** 168,810  
**AVG. EARNINGS** \$69,513  
**COMPANIES** 7,744

SOURCE: Lightcast, Business and Financial Operations Occupations, Phoenix-Mesa-Scottsdale, AZ Q1 2024; 2022 Arizona COG/MPO Employer Database, 5+employees

### HIRING EMPLOYERS

- BANNER HEALTH
- DISABILITY SOLUTIONS
- MARRIOTT INTERNATIONAL
- STATE OF ARIZONA
- HONORHEALTH

### TOP CERTIFICATIONS

- REGISTERED NURSE
- FIRST AID/CPR/BLS/AED/ACLS
- FOOD HANDLER'S CARD
- TEACHING CERTIFICATE
- LICENSED PRACTICAL NURSE

### TOP JOB TITLES

- CUSTOMER SERVICE REP.
- MAINTENANCE TECHS
- REGISTERED NURSES
- MEDICAL ASSISTANTS
- SCHOOL PSYCHOLOGISTS

### TOP SKILLS

- COMMUNICATION
- CUSTOMER SERVICE
- MANAGEMENT
- SALES
- OPERATIONS

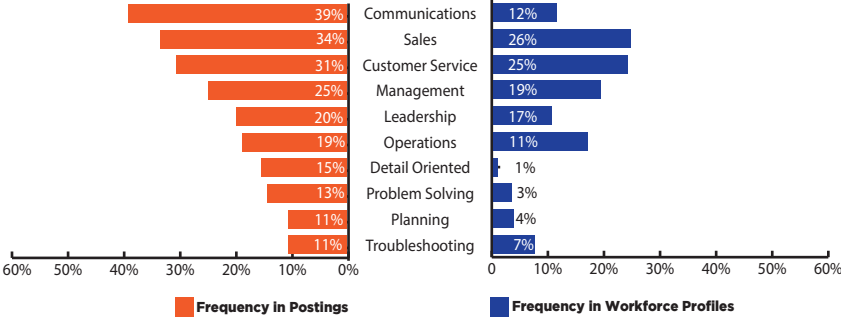
SOURCE: Lightcast, Phoenix-Mesa-Scottsdale, AZ Q1 2024

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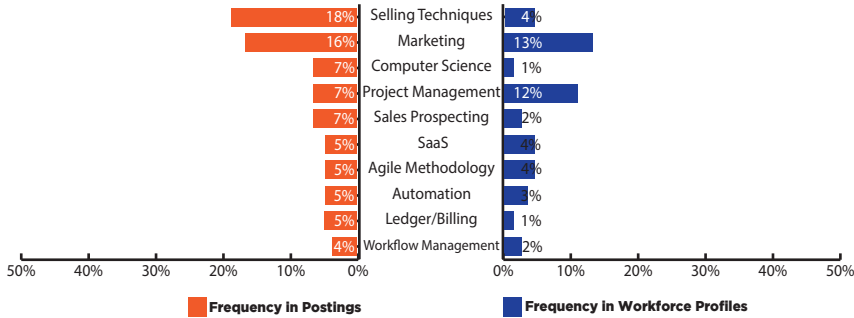
## PHOENIX MSA

### INFO. TECHNOLOGY

#### TOP COMMON SKILLS



#### TOP HARD SKILLS

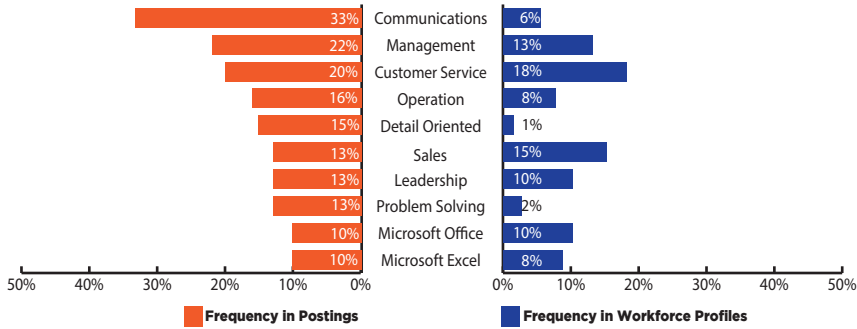


#### TOP INDUSTRY CERTIFICATIONS

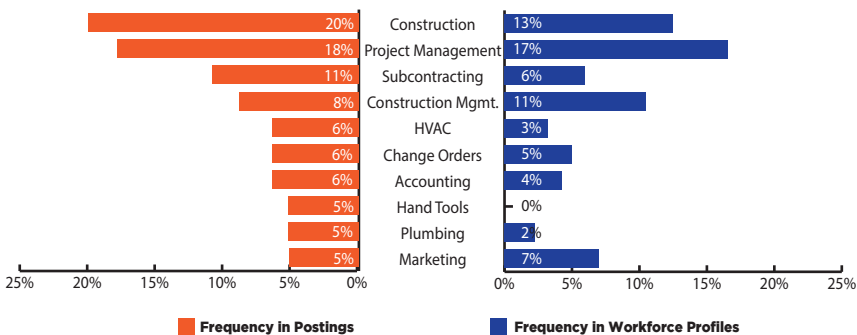
- COMPTIA A+
- CERTIFIED INFO. SYSTEMS SECURITY PRO. (CISSP)
- PROJECT MANAGEMENT PROFESSIONAL (PMP)
- CISCO CERTIFIED NETWORK ASSOCIATE
- COMPTIA NETWORK+

### CONSTRUCTION

#### TOP COMMON SKILLS



#### TOP HARD SKILLS



#### TOP INDUSTRY CERTIFICATIONS

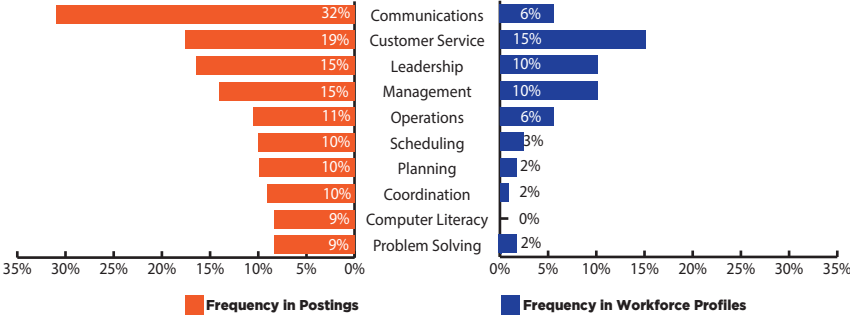
- OSHA 10 & 30 GENERAL INDUSTRY CARD
- CDL CLASS A
- JOURNEYMAN ELECTRICIAN
- NCCER CORE CURRICULUM
- FLAGGER CERTIFICATION

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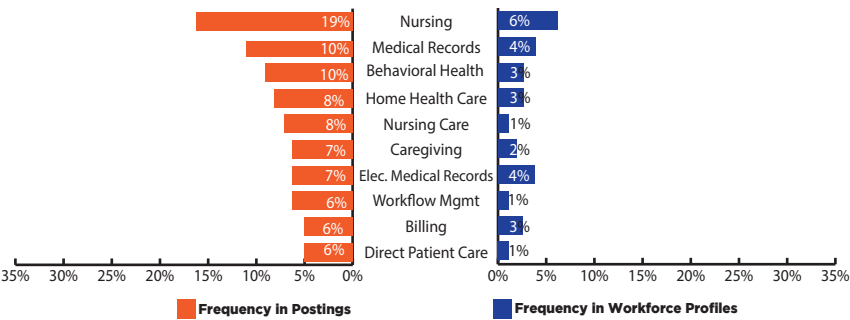
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### HEALTHCARE

#### TOP COMMON SKILLS



#### TOP HARD SKILLS

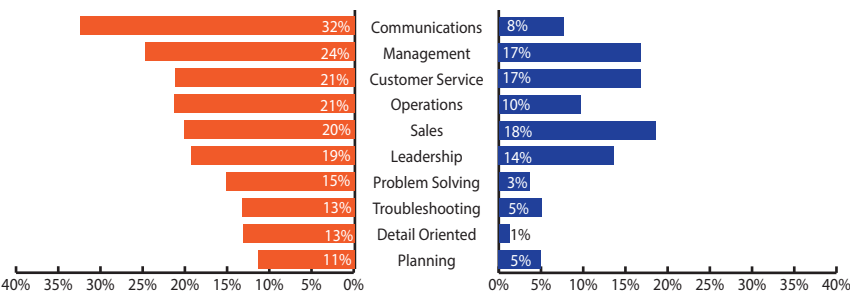


#### TOP INDUSTRY CERTIFICATIONS

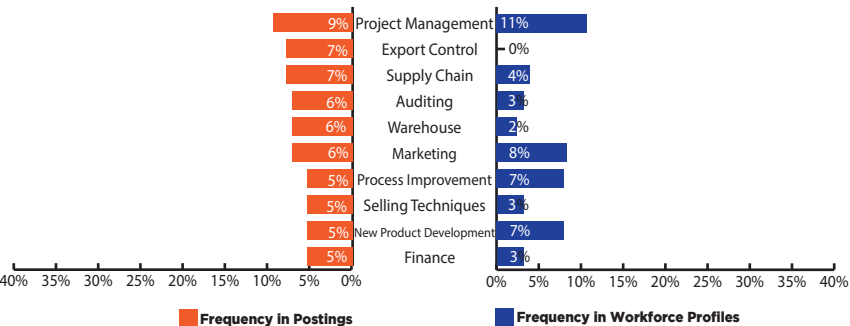
- REGISTERED NURSE
- FIRST AID/CPR/BLS/AED/ACLS
- LICENSED PRACTICAL NURSE (LPN)
- CERTIFIED NURSING ASSISTANT (CNA)
- NURSE PRACTITIONER (APRN-CNP)
- LICENSED CLINICAL SOCIAL WORKER (LCSW)
- AMERICAN REGISTRY OF RADIOLOGIC
- LICENSED VOCATIONAL NURSE (LVN)
- LICENSED PROFESSIONAL COUNSELOR (LPC)
- LICENSED MARRIAGE AND FAMILY THERAPIST

### MANUFACTURING

#### TOP COMMON SKILLS



#### TOP HARD SKILLS



#### TOP INDUSTRY CERTIFICATIONS

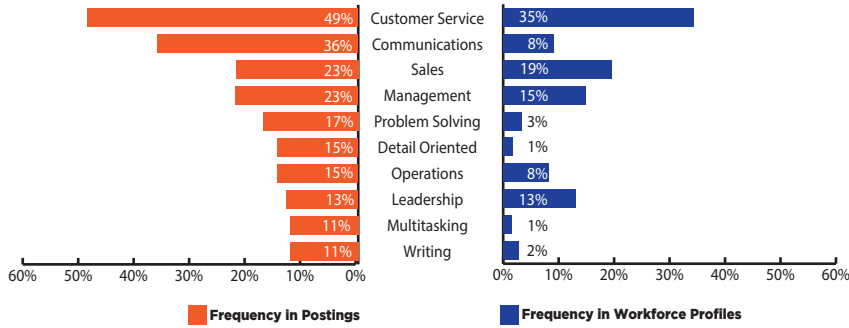
- SECURITY CLEARANCE
- AIRFRAME & POWERPLANT (A&P) CERTIFICATE
- PROJECT MANAGEMENT CERTIFICATION
- FORKLIFT CERTIFICATION
- DO-178B/C

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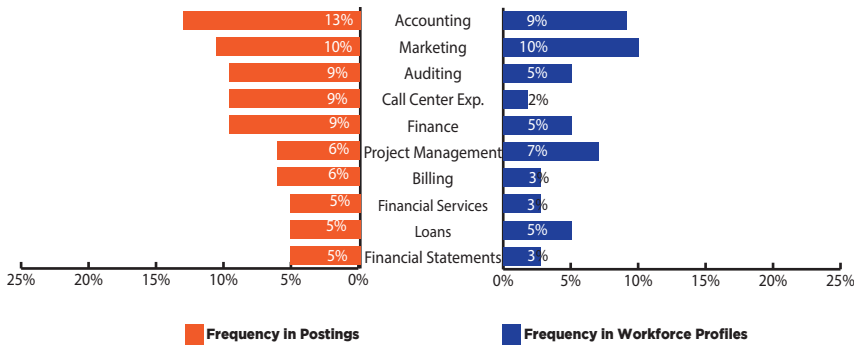
## PHOENIX MSA

### ADV. BUSINESS SERVICES

#### TOP COMMON SKILLS



#### TOP HARD SKILLS



#### TOP INDUSTRY CERTIFICATIONS

- CERTIFIED PUBLIC ACCOUNTANT
- PROJECT MANAGEMENT PROFESSIONAL (PMP)
- SHRM-CP
- FINRA SERIES 7
- ADJUSTER LICENSE
- CERTIFIED INTERNAL AUDITOR
- CERTIFIED FRAUD EXAMINER
- CERTIFIED FINANCIAL PLANNER

SOURCE: Lightcast, Phoenix-Mesa-Scottsdale, AZ Q1 2024

ARIZONA@WORK is the statewide workforce development network that helps employers of all sizes and types recruit, develop and retain the best employees for their needs. We are a public and private partnership with 12 regional areas and 48 local offices, providing innovative workforce solutions to employers and job seekers at no charge.

We strengthen Arizona's economy by developing the workforce and matching employers with job seekers.

Visit <http://www.arizonaatwork.com/> for center locations and additional online resources to assist you.

#### LOCATIONS:

City of Phoenix – North Job Center  
 9801 North 7th Street  
 Phoenix, Arizona 85020  
 Phone (602) 495-6907

City of Phoenix - West Job Center  
 3406 North 51st Avenue  
 Phoenix, Arizona 85031  
 Phone (602) 495-6906

City of Phoenix - South Job Center  
 4732 South Central Avenue  
 Phoenix, Arizona 85040  
 Phone (602) 495-6905

Phoenix Business & Workforce Development Center  
 302 N. 1st Avenue  
 Phoenix, Arizona 85003  
 Phone (602) 256-3147